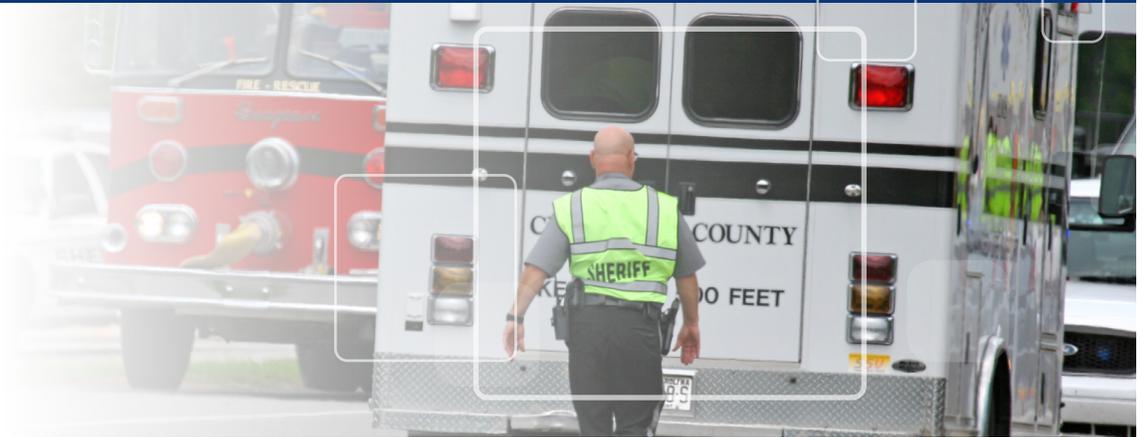


Fire & EMS Consulting Services



Find the right solutions for your public safety challenges. We can help!

For more than 30 years, Public Consulting Group, Inc. (PCG) has supported fire and emergency medical services (EMS) agencies across the U.S. to meet their operational, budgetary, and regulatory challenges, so they could better serve their communities. Today, PCG provides consulting services to over 500 public ambulance service providers nationwide. Our consultants have real-world experience in the administration and delivery of fire and EMS services to the public. We can objectively assess public safety issues related to administration, program development, and financial sustainability, for fire and EMS organizations.

How can PCG help?

PCG applies the following information to our approach:

- National standards developed by the National Fire Protection Association (NFPA)
- Accreditation criteria from the Center for Public Safety Excellence’s (CPSE) Commission on Fire Accreditation International (CFAI) Program
- The Insurance Service Office’s (ISO) Fire Suppression Rating Schedule (FSRS)
- Other nationally-recognized industry best practices
- Accreditation criteria from the Commission on Accreditation of Ambulance Services (CAAS)

Our highly qualified team provides the following consultation services to fire and EMS organizations:



Fire Department Management and Operational Efficiency Studies

- Deployment and standards of coverage analysis
- Response time analysis
- Staffing analysis
- Workload analysis
- Service delivery cost analysis
- Fire station location analysis



EMS System Studies

- First-response and transport analysis
- Service delivery cost analysis
- Rate and fee setting analysis
- System performance analysis



Fire Department and EMS Feasibility Studies

- Alternative service delivery options
- Mergers and consolidations
- Ambulance transportation alternatives
- First responder fees
- Ambulance membership programs
- Mobile integrated healthcare/community paramedic programs

Why choose PCG?

Our firm has over 33 years of experience working with state and local government agencies as well as public and private medical service providers across the U.S. We are a leading provider of ground emergency medical transport (GEMT) cost reporting and cost recovery services. During the past decade, our team has helped EMS providers nationwide capture more than \$400 million through Medicaid cost recovery programs.

Partnering with PCG will enable you to leverage our proven approach, extensive knowledge, and experienced team. Our partnership will also enable you to objectively assess your agency's public safety challenges and identify solutions that will address them effectively and efficiently.

Success Stories

Recent fire and EMS consulting projects successfully completed by PCG's team include:



Development and Implementation of a New Fire & Life Safety Department for the City of Placentia (CA)

Provided guidance, coordination with city staff, and subject matter expertise, to establish and launch the new city-managed fire department. Included facility walk-throughs; equipment planning; communications center set-up; staffing; technical integrations; and more.



Fire/EMS Feasibility Study for the Pueblo of Sandia (NM)

Conducted a needs assessment for the Pueblo of Sandia and its enterprises (village and casino areas) to identify the appropriate types and levels of Fire/EMS services required to meet current and future needs. PCG provided a comprehensive set of fire and EMS service delivery options, so the Pueblo of Sandia could have reliable services and jurisdiction over the cost and quality of the emergency medical services that residents and visitors receive.



Transitional Study for Fire/EMS Services for the City of Coconut Creek (FL)

Conducted a transitional study and proposed options to the City of Coconut Creek to establish a fire and EMS delivery system that provides an equal or better level of service in a cost-efficient manner compared to the current system. Options focused on comprehensive community risk reduction activities and community engagement programs.



Cost and Rate Analysis for the West Metro Fire Protection District and the Thornton Fire Department (CO)

The primary focus of the analysis centered around the district's financial objectives and utilization that yielded valuable information for EMS planning. By calculating the true cost of fire suppression and medical responses, decision makers were better positioned to make informed budget and rate-setting decisions.

Interested in learning more about PCG's fire and EMS consulting services? Contact us today at emsstrategies@pcgus.com.

 (800) 210-6113  emsstrategies@pcgus.com

 www.publicconsultinggroup.com/ems